

SD HOUSING FOR THE HOMELESS CONSORTIUM (SDHHC) MEETING

10:00 a.m. to 3:00 p.m.

September 18, 2018

Capitol Lake Visitor Center, Pierre, SD

Agenda

10:00 – 10:30	Welcome, Introductions, Membership Goals
10:30 – 11:15	Coordinated Entry System
11:15 – 11:30	SDHHC & Change Management
11:30 – 12:15	2018 CoC NOFA Competition
12:15 – 1:15	Lunch Break
1:15 – 1:45	2019 PIT Count Planning
1:45 - 2:30	SDHHC Committee Reports
2:30 – 3:00	Town Hall Discussion

Meeting Minutes:

Welcome & Introductions

SDHHC member meeting attendees were welcomed and completed a round of introductions of themselves and agency or group affiliations to begin the meeting. Attendance was recorded for those attending in person in Pierre and via meeting Skype link.

A discussion was had on the difficulties today with those attempting SKYPE attendance and with technical issues with WIFI at Capitol Lake Visitor Center. SDHHC quarterly meeting was held in Pierre with a Skype meeting option available. Observations were made that SDHDA facilities are much more conducive to use of Skype platform as the SDHDA boardroom has the technology in place including speakers and microphones distributed throughout the room, as well as IT staff generally available for assistance. The plan is to have a discussion with PAC members at the next regularly monthly meeting in October on future SDHHC quarterly meeting options.

Membership Goals:

The central theme for membership in SDHHC and discussion was inclusion. The goal is to add additional membership and SDHHC seeks to be representative of South Dakota and those experiencing homelessness. SDHHC members were asked to actively recruit individuals and groups. SDHHC members may forward to CoC Administrator contact information of potential members and their will be follow-up.

Melanie Bliss reported her intentions to visit with shelter administration in Sioux Falls and reports that there has been management change at Union Gospel Mission and this may be a good opportunity to invite their participation once more in SDHHC.

Joseph Tielke reported his intention to communicate with staff at Human Services Center.

Ethel Swallow and Pauletta Red Willow joined in discussion on Native American involvement and membership in SDHHC and were open to becoming involved in committee/work group being organized. They will be included in future meeting invites.

Coordinated Entry system (CES):

CES is live and running in South Dakota. The state has physical access points and telephonic access via Helpline Center. CES was implemented in phases.

Steve Stunes reported that the implementation role out was slow in order to test system and make corrections.

Each of the 4 CES regions in the state are moving at different paces and Regions 2 & 3 are working together due to the rural nature of the regions.

Dianne Hovdestad inquired how the reservation folks seeking assistance will access the system. Folks in communities without physical access points may access the system via the helpline center dedicated telephone number.

Pauletta inquired about housing services on reservations and with access to CES on reservation. There are not currently CoC funded housing services available on reservation and most CoC funded housing is found in Rapid City, and Sioux Falls. There is a CoC funded project in Yankton as well. There are VA funded housing programs on reservations, as well as tribal housing programs but these programs are not currently part of CES. There are ESG programs throughout the state with Rapid Rehousing and prevention services that are included in HMIS.

Color Posters created by SDHDA were distributed to SDHHC membership for posting at member agencies and in communities throughout the statewide CoC. Additional marketing plans for CES are being put into place.

CES Training Report:

1st formal CES training for SDCES was in July 2018 at SDHDA in Pierre. 25 folks attended and this included; Access Points, Regional Coordinators, Receiving Agencies, service providers, SDHDA staff, CES Program Manager, and other stakeholders. Yearly training is required by HUD at a minimum. Problem solving and updates of CES manual are being created.

CES Next Steps:

Marketing, Manual update, Review process, ongoing/yearly training, other goals

CES Marketing:

150 CES fliers/posters were distributed today to SDHHC membership.

The plan to have CES flier posted to webpage for printing.

Steve continues to speak with groups across the state including DV Network later today.

A letter is planned to go out to agencies.

A pamphlet is being planned with CES/SDHHC info.

The idea was given to print business card sized CES info.

CES Manual update:

From the CES design lab in August 2017 until now there changes that have been made to CES procedurally. The plan remains to continue to review procedures and problem solve. Formal

changes to CES Manual and updates will occur via PAC approval process. Members were requested to provide ideas/suggestions for changes to CES manual. Members were informed that HUD has published a document/guide on CES policy and procedures for CoC's. SDCES was created prior to this HUD publication being available. It will be important to use HUD publication as tool in the review of SDCES manual.

Pauletta Red Willow discussed Eccovia training she received via a North Dakota program and reported it was very helpful.

CES Yearly training is tentatively set for July 16-17, 2019.

SDHHC was asked to send/report any goals for CES they feel important to add.

Stephanie Monroe requested that info be added to workflow asking participants how they became informed about CES.

CES Review Process:

Update procedures in manual form including HMIS workflow procedures. Develop a timeline for review process. HUD data report for CES is coming and we need to be prepared. Side doors will need to be closed for housing placements and this process has begun. The plan is to implement additional changes and updates in such a way as to keep the process of housing homeless occurring. Efficiency of processes is very important.

CES Discussion:

Tammie Denning reported that she was at a Sioux Falls emergency shelter (ES) on Friday last week and entered folks into CES. Tammie made some observations. Tammie discussed needs of folks in shelter and concerns with shortage of Permanent Supportive Housing (PSH) options for folks that qualify for PSH but there are no openings in CoC PSH.

Lorraine Polak noted that we need to document the gaps evident, use resources appropriately, and develop new resources to meet gaps we identified and, this includes working to construct new housing options. Lorraine inquired what is occurring presently with folks in shelter that are not being housed.

Tammie reported that after 120 days Emergency Shelters in Sioux Falls require folks to leave shelter and may enter into one of the other two shelters in Sioux Falls. There is reportedly considerable movement between two of the shelters in this way.

Dianne Hovdestad discussed criminal background concerns in housing homeless.

Denise Albertson discussed Housing first and reducing barriers as very important to the processes of CES and housing people experiencing homelessness in general.

Davis Schofield commented that CES focus is upon housing those with highest prioritization based upon assessment and many times these are the most difficult to house CES participants. Those with criminal background may be challenging to house and the plan is to work together to identify resources to house difficult to house folks.

There was a discussion on people that self-resolve experience of homelessness. Examples were given.

Pastor Craig Wexler shared some questions and observations on self-resolution of homelessness.

CES Goal Development:

SDHHC will need to proceed with review of HUD regulations for compliance purposes across CES.

Prepare for data reporting requirements which will eventually be required by HUD for CES.

Additional changes to CES workflow in HMIS.

Intersection/interface between DV and CES. Continue to develop processes including DV services in processes.

SDCES Region Reports:

Region 1 - Andrea Denke, Regional coordinator.

Working through case conferencing organization and processes. Have completed first case conferencing meeting. Region is meeting bi-weekly. Next Case conferencing meeting is Wednesday, 9-26-18.

Regions 2 & 3 - Darci Bultje (3) & Davis Schofield (2) Regional Coordinators. Case conferencing has been going for a month. Meeting weekly. CES has made 4 referrals to housing. There are currently 10 people on waiting list. Concerned that Rapid Rehousing resources will be used quickly.

Teri Royer, Artemis House, discussed the possible use of VOCO funds for RRH.

Lorraine Polak discussed VOCO funding and ESG related funding. VOCO funding is for victims of crime and many homeless folks are also victims of crime.

Region 4 - Stephanie Monroe, Regional Coordinator. The region has worked to develop case conferencing team and to merge care team and CES processes. A lot of positive changes are happening.

Tammie Denning discussed her work to go out to the emergency shelters to enter clients into work flow. Tammie reports that CES HMIS is easy to use and clients can be entered relatively fast.

SDHHC Data Quality Efforts:

PAC approved data quality plan May 2018. Quarterly reports from CoC grantee agencies are reviewed. Data quality is improving. Errors are being fixed. Data quality aids in decision making by CoC, increase positive outcomes for homeless, ensures we comply with HUD program requirements.

SDHHC Data Goals:

0% errors/missing data

Increased understanding of data

Develop trouble shooting skills

Use data in decision making

Tell the story of homelessness accurately

Increase HMIS participation. VA has hired a new position and data input into HMIS of VA programing would be very beneficial. Recruit the involvement of all homeless projects in state into HMIS.

2018 NOFA Debrief:

Application for 2018 CoC NOFA was submitted to HUD on 9-17-18. Documents related to the CoC application and processes are posted to webpage www.housinghousingforthehomeless.org. SDHHC seeks to seek out new applicants for CoC funding opportunities.

Two application were completed and submitted for bonus funding opportunities. One application was for permanent housing bonus and one application was for the Domestic Violence funding bonus.

The PAC approved and ranked the applications.

Melanie Bliss asked question about HMIS funding and whether dollar amount is set by HUD and if it changes year to year. Lorraine Polak reported that the amount of HMIS grant available has been set by HUD at about \$39,000 the last few years but was a larger amount in the past.

Melanie also asked for an explanation about project that straddles two tiers of funding. Davis Schofield explained that this project as ranked and placed into funding tiers had funding straddling the two tiers with the majority of the funding falling in Tier 1. An explanation of Tier 1 funding amount was given.

The safe home project should also be listed in Tier 1 funding as ranked and was inadvertently left off the chart in the power point today.

The documents showing the tier funding and project ranking along with all CoC competition information are posted to the SD Housing for the homeless web page.

Lorraine reported that the plan is to review the application in this next year and work to fill gaps identified to improve the application and to improve the CoC as represented by SDHHC. There are a number of important things to work on; training issues, DV integration in CES, youth involvement, etc. We will be seeking help and input on these efforts from SDHHC members and CoC grantee agencies.

PIT Count:

The PIT count has been set for Tuesday, January 22, 2019 with an alternate date of January 29, 2019.

Pauletta asked how we can involve reservations more fully. Pauletta reported she could help. Pauletta will be invited to PIT count committee meetings and to Native American Committee meetings.

Tammie reported her intentions to talk with Stacey Tieszen in Sioux Falls as Stacey had helped to organize PIT efforts in that community in the past. Lorraine reported she has also had some conversations with he city of Sioux Falls. There was a discussion on involving Augustana College. The plan is to contract with SIMTECH again for mobile application and software. The VA will likely be important partners again. The HIC data needs to closely scrutinized this year and plans are being made to ensure all homelessness housing projects report accurately on HIC. New LSA reporting requirements offer a good opportunity to move forward on HIC.

SDHHC Committee Reports:

PAC - Stephanie Monroe reported for PAC. The Pac was very involved in the application ranking processes for the CoC funding application. PAC members are involved in most if not all committee meetings. CES continues to be an area the PAC is closely involved as has document review and updates. Meeting monthly and more often depending upon need.

Veteran – Davis Schofield reported. By Name List of Homeless Veteran East and West River are occurring about bi-weekly. Significant reduction in homeless Veterans in South Dakota during the past year. Looking at new ideas to continue progress including the portability of HUD-VASH vouchers. VA has hired a new position to work with integration of VA and CoC.

Pauletta asked if there was an opportunity for agencies to use HMIS free of charge. Lorraine responded that the HMIS committee can certainly address this concern. Likely need to develop policies around non-HUD funded agencies using HMIS and funding that may be made available. Expanding HMIS to additional agencies was discussed. What incentives are available to recruit additional agencies into the HMIS?

Dianne Hovdestad discussed the costs associated for housing authorities for staff to input and manage HMIS.

Coordinated Entry System (CES) – Davis reported. CES committee meetings bi-weekly have developed into a CES work group at this time. Access Points, Regional Coordinators, SDHDA staff, Receiving Agencies, and other stakeholders are attending. The meetings have been very well attended and lots of good information is being shared.

PIT:

Darcie and Davis will prepare soon for PIT committee meeting for 2019 PIT count planning and organizing.

Native American:

SDHHC hopes to have greater involvement of Native people and groups. SDHHC would like to get a committee up and meeting regularly with goals being developed and action steps taken. If interested in this group please contact Davis. Great Plains Tribal Health Board may be avenue to recruit additional involvement.

Housing Workshops in Rapid City and Sioux Falls in October:

Info is being disseminated via email. Looking at targeting invitations. SDHHC were encouraged to share registration link. CEU credits for Social work. The training is targeted at rural. Jennifer Humphrey discussed forwarding mental health/substance abuse agencies.

Diane H. asked if we could include folks from out of state. That should be fine.

Town Hall:

Melanie B. - discussed Sioux Falls Thrive. Would like to see the director, Candy invited to SDHHC. Davis - reported that he has emailed Candy in the past and can sure do that again. Melanie would like folks to read the racial disparity report completed and in the CoC application documents.

Melanie B. - reported that the Super 8 on Russell in Sioux Falls is being converted to permanent housing. Melanie believes that weekends are becoming more difficult for folks to find food.

Tammie D. - reported that she will attend Food Insecurity Task Force in Sioux Falls.

Sherry Carey - reported that Friday, 21 is Veteran Stand down in Sioux Falls.

Denise, Davis, Lorraine – discussed Project Connect in Pierre next week.
Tammie D. – Horizon Apartments open house 9/20. 62 units were rehabbed
Darci B. – ROCS has now moved administration to Wagner. There is still an office in Lake Andes.
ROCS has a poverty simulation kit for use.
Jean – Oct. is DV awareness month.
Teri Royer – “Good 360” is an excellent resource for non-profits. All sorts of items are available.
Check out web page.
Ethel Swallow reported on Maggie’s Transitional House.
Jennifer H – suicide prevention month. Staff Janna Sprenger can be contacted 773-3123 for
suicide prevention planning.
Kim Hanson – Homeless Coalition meeting in Sioux Falls this week. Kim reports that South
Eastern behavioral health has hired some new staff for homelessness services.
Dianne H. – Sioux Falls has received additional HUD-VASH vouchers.
Chad Elrod – BMS working with quality of life team, suicide prevention programs.
Alex Miller – Journey Home has opened new part of shelter. The new feature is emergency
overnight beds. See a lot of use of the new beds.
Roger Jacobs – HUD would like to receive stories highlighting positive results of HUD funding.
HUD would like to show the human side of housing funding efforts. Roger also discussed HUD’s
intentions to combine some CoC’s and consolidate CoC’s that are poor performing with CoC’s
that are more successful. Roger reports HUD’s intentions to promote consolidation to create
greater efficiency and performance. There are incentives for consolidation.
Lorraine P. – SD Housing Development Authority Annual Housing Conference October 30-31 at
Pierre. Programs including Developing Non-profit organizations. Agenda is online SDHDA.

Next meeting is tentatively set for 12/4/18 Chamberlain. PAC will plan to address quarterly
meeting options.

Adjourned: